

Commercial banks view cybersecurity issues seriously: ABM

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KUALA LUMPUR: The Association of Banks in Malaysia (ABM) has assured that there had been no security breach at its member banks and customers' data has not been compromised.

The assurance came in reference to recent media reports regarding the websites of several organisations that have been hacked.

"The Association of Banks in Malaysia (ABM) would like to assure bank customers that there has been no security breach at our member banks and customers' data has not been compromised.

"The commercial banking industry takes a very serious view of cybersecurity matters and has always been vigilant in managing risks relating to the same.

"Efforts are continuously made to ensure that the appropriate controls are in place according to best practices which involve robust check and balance mechanisms with timely transactions monitoring," it said in a statement issued today.

"Bank customers are advised to report to their bank(s) immediately should they suspect that their data may have been compromised.

"Customers who are active users of online banking are also advised to change their passwords frequently and not to open or click on unsolicited mails and links with/without attachments.

"They should also ensure that their anti-virus/antimalware software are up to date and functioning," it added.

Members of the public are also welcomed to contact the association at ABMConnect by calling 1-300-88-9980 for any queries or assistance.